



# Arizona Health-e Connection

## Consumer Advisory Council

### Council Charge

The charge of the Arizona Health-e Connection (AzHeC) Consumer Advisory Council is to advise the AzHeC Board, by providing a forum for consumer comment, education and the development of consumer stakeholder consensus on principles, standards and initiatives relating to the electronic transfer of personal health information as it relates to AzHeC activities. The council will address issues such as the privacy and security of personal health information and electronic exchanges and systems, consumer control of electronic personal health information, consumer access to electronic health information and related tools and services, and consumer education regarding electronic health information, technology and exchanges.

### Member Composition and Responsibilities

The Consumer Advisory Council's goal is to reflect the demographic breadth of the state of Arizona, by calling on individuals from all walks of life. AzHeC is especially looking to engage consumers who are not employed within the health care industry. As a member of the council, your active participation and engagement will be essential to the success of the council. Therefore, responsibilities of council members will include, but are not limited to:

- Review of information about the organization, basic concepts of terminology of health information technology/exchange, new developments in the HIE/HIT market, and other relevant documents. It is expected this may result in 2-4 hours of reading and preparation each month.
- Attendance at Consumer Advisory Council meetings, to be held once a month. A conference call number will be provided for those individuals who are unable to attend in person.
- Active participation in council discussions and activities
- Assistance with distribution of information to the greater population

### Council First Steps

Upon formation, the council will initially pursue the following steps:

- AzHeC will provide background information to the Consumer Advisory Council regarding Arizona Health-e Connection, national and Arizona HIT/HIE initiatives, and basic concepts and terminology of health information technology exchange. The "Consumer Engagement" portion of the *eHealth Initiative Blueprint* will be used as a primary resource for the Council.
- The Council will consider a recommendation to the Board regarding possible adoption of the Vision and Principles for Consumer Engagement contained in the *Blueprint*.
- The Board, with Council input, will identify initial projects for Council review and comments.